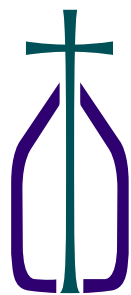




OVER
61,000 individuals
SERVED LAST YEAR



Catholic Charities
of the Diocese of Raleigh

Providing Help—Creating Hope—Serving All



Dear Friends,

As the recently appointed Executive Director, I am excited to share with you what is happening at the agency in this Annual Report. The past year has been busy for our regional offices with many programming updates that could be included in this document. This Annual Report will only highlight a few of the great accomplishments of our staff. I encourage all who are reading this report to also visit the webpage of their local office to understand the impact we are making in your community.

This was a challenging year for many in eastern North Carolina as flooding from Hurricane Matthew devastated the area. We responded immediately by working with the community to distribute food and water, diapers, and cleaning supplies. Through the incredible generosity of the community, over \$1 million was raised to help Hurricane Matthew survivors. As immediate relief efforts subsided, staff transitioned to providing long term recovery assistance by helping families move into stable housing. We provided financial assistance to help with items such as first month's rent and utility deposits. Our commitment remains strong to assisting families in their recovery with dedicated staff time and the new volunteer initiative, North Carolina Catholics Volunteer.

I am incredibly proud of what our agency has been able to accomplish over the past year in serving over 61,000 individuals from more than 18,600 families. This work would not have been possible without our dedicated staff, generous donors, and over 3,200 individuals who completed 52,000 volunteer hours.

As we move forward, I ask for your prayers and support as we continue to assist those most in need in the Diocese of Raleigh.

Lisa Perkins



MISSION STATEMENT

As the charitable outreach arm of the Diocese of Raleigh, the mission of Catholic Charities is to respond to the Gospel mandates of Our Lord Jesus by performing corporal works of mercy.

BOARD OF DIRECTORS

EX-OFFICIO MEMBERS

Most Reverend Luis Rafael Zarama
Bishop of Raleigh, *President*
Rev. Msgr. Girard Sherba, *Secretary*
Mr. Russell Elmayan, *Treasurer*

BOARD LEADERSHIP

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Mr. Terrance Shackelton, *Vice Chair*
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Mr. James Baker
Dr. Mark Dellasega
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Dr. Michael Romaine, Ph.D.
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Mrs. Pamela M. Turner
Rev. Msgr. Steve Worsley



PROGRAM REPORTS / FY 16-17

BY SERVICE:	# of families (Unduplicated)	# of individuals (Unduplicated)
Disaster Assistance	647	1,964
Emergency Assistance	14,501	56,067
Family Services (including Counseling)	4,740	18,711
Immigration	1,266	1,266
Agency Totals (unduplicated)	18,610	61,843

FINANCIAL REPORT / YEAR ENDED JUNE 30, 2017**EXPENSES**

Assistance Provided	\$4,787,121
Program Services*	\$2,283,270
Operations/Occupancy	\$796,433
Management	\$649,369
Fundraising	\$178,809
FY16-17 total	\$8,695,002

REVENUE

Donations and Fundraising	\$5,610,505
Government and Private Grants	\$1,404,993
Diocesan Support - Bishop's Annual Appeal	\$1,062,772
Program Service Fees	\$342,803
Investment gains/losses, interest income	\$309,606
United Way	\$239,238
FY16-17 total	\$8,969,917

* Includes expenses to provide services to clients such as Disaster Assistance, Emergency Assistance, Immigration Assistance, and Services in Support of the Family.

Catholic Charities of the Diocese of Raleigh, Inc. was audited in accordance with generally accepted auditing standards by the independent certified public accounting firm of Cherry Bekaert L.L.P. for fiscal year 2016/2017. Copies of the audited financial statements are available upon request by calling (919) 821-9750.

**Sources of Financial Support**

Catholic Charities receives major funding from the Bishop's Annual Appeal of the Catholic Diocese of Raleigh, support from Catholic parishes, multiple United Way agencies, Federal and State Employee Combined Campaigns, private and public foundations and nearly 4,300 faithful, individual donors.

**Bishop's Annual Appeal****Weyerhaeuser****The
Harold H. Bate
Foundation****AJF FLETCHER
FOUNDATION****Cape Fear
MEMORIAL FOUNDATION****Inter-Faith
Food Shuttle****North Carolina Association of
Free Clinics****NORTH CAROLINA
COMMUNITY FOUNDATION****THE
CANNON
FOUNDATION**

ADRIANA VILLARREAL BUENFIL
CONSUL OF PROTECTION AND LEGAL AFFAIRS
431 RALEIGH VIEW RD., RALEIGH, NC 27610
TEL: (919) 615-3657

Programs and Success Stories



Disaster Services

Currently, Catholic Charities is focused on assisting families impacted by Hurricane Matthew. Prior to the storm, affordable housing was a major issue in many of the affected communities. Now that so many homes have been damaged and destroyed, it has only exacerbated the pre-existing housing problem. We are working with local long-term recovery groups and community agencies to help families move into safe and stable housing. A volunteer effort, NC Catholics Volunteer, has also been created in collaboration with the Diocese of Raleigh and the Knights of Columbus to help repair damaged homes.

As Hurricane Matthew passed through North Carolina, Ms. Caresha Wooten found the water around her home beginning to rise. Soon, it became unsafe for her to stay and she was forced to evacuate. Ms. Wooten could not return to her home due to the mold that had grown inside and the repair work that was needed. After exhausting her savings account to make the necessary repairs on her home, she needed help having her water turned back on. Catholic Charities provided the financial assistance to install a new water tap in the repaired home and turn on the water. After nine months of living with her mother, Ms. Wooten now has a safe home environment where she can live and continue to rebuild her life.



Legal Immigration Services

Catholic Charities assists in the completion and submission of various legal documents including: citizenship applications, naturalization, and family unification. Our professional staff also provides informational sessions to parish and community groups on immigration rights, responsibilities, and current immigration issues and resources.

Lidia, a single mother with one daughter, was living in Fayetteville as a Legal Permanent Resident. One day, she heard about the Catholic Charities immigration program and came to request help applying for Naturalization. Lidia began the immigration process and staff helped her complete the USCIS Fee Waiver so she could afford the application. Catholic Charities also provided financial assistance to help with the costs of completing the Naturalization process.

With the help of Catholic Charities staff, Lidia prepared for, and successfully passed, the US History and Civics test. She then proudly attended her Oath Ceremony and officially became a United States Citizen. Lidia is an active volunteer at St. Patrick Catholic Church in Fayetteville and supports her daughter who participates in various programs within the community. Lidia and her daughter also continue to volunteer with Catholic Charities, assisting with Naturalization workshops.



Parish and Community Engagement

Through the Parish and Community Engagement program, Catholic Charities brings the faithful and community agencies together to address the needs of our brothers and sisters. One example of Parish and Community Engagement is the Oak City Outreach Center in Raleigh. The Center serves as a temporary location to provide weekend meals to individuals who are homeless or hungry in Wake County. With the help of 16 Catholic organizations and 46 other community organizations, the Center has provided over 250,000 meals since opening in 2014. In early 2019, Oak City Cares is expected to open and expand these services to help end homelessness in Wake County.



The Oak City Outreach Center means something different to each of the guests. Below are quotes from a few guests about the impact the Center has had on their lives:

“It is a great blessing from the Lord to help a man like me”
– Anthony

“The Center helped me get out of the cold and feed my family. It has been a positive motivation to do better for myself and my family.”
– Teresa

“It takes the thought of going hungry away. It is a warm and safe place.”
– Rafael

Food Pantries and Other Assistance

Catholic Charities provides assistance to help families meet their basic needs of food, clothing, and shelter. Services include food pantries, distribution of clothing and baby items, and financial assistance for items such as rental and utility payments.

The food and financial assistance families receive does more than meet their basic needs. The assistance is the first step that allows families to move out of poverty. Free from the stress of figuring out how to put a meal on the table each night, families can focus on improving employment and becoming self-sufficient. Additionally, all clients are treated with dignity and respect which helps to address their emotional needs.

After losing her job due to a company downsizing, Lashonda, a 30-year old single mother of three, was facing eviction. The minimum-wage job she was able to find no longer provided enough funds to cover her monthly expenses. Lashonda also had a 3-year old who was diagnosed with a heart condition, which was emotionally and financially draining on the family. Financial assistance from Catholic Charities prevented this family from being evicted and ending up homeless. After receiving this help, Lashonda found a job as an Assistant Property Manager and was able to care for her daughter's health needs.



Support of the Family

Services in Support of the Family provide assistance for poor, isolated and vulnerable families in our community. Families receive a comprehensive assessment of needs, participate in problem-solving to address barriers to success, and receive a supported referral to connect with services in the community. Examples of services provided through this program include distribution of monthly job lists, translation services, and case management.



Tammie was recently referred to Catholic Charities by St. Paul's Catholic Church in New Bern for utility assistance. After speaking with a Catholic Charities case manager, she received a referral to help pay her utility bill. In the meeting, Tammie also expressed interest in receiving help finding suitable employment. The case manager helped Tammie understand how to search the Internet for employment and fill out job applications. Several days later she returned with print outs of several jobs to which she had applied. Tammie then utilized a Catholic Charities employment workshop and worked with a case manager on various aspects of her job search. She was provided with a referral to a local employment agency and ultimately found a job. Once she was offered a position, Tammie called Catholic Charities to let them know and to thank them for their patience, knowledge and guidance.

New Program Initiatives

In the fall of 2016, Catholic Charities began exploring the possibility of establishing a new food pantry in the City of Durham. Work on this project began in response to the identified food shortage of an estimated one-million-pounds of food in Durham County and an additional half million-pound food shortage in Orange County. In addition to the lack of food, there is also a lack of access to food pantries in Durham and Orange Counties.

The proposed solution to this food challenge is the development of a large-scale food pantry centrally located in the city of Durham. The food pantry will use the service delivery model currently in practice at Catholic Parish Outreach which has been serving the community for 40 years. Catholic Parish Outreach serves approximately 8,700 individuals each month and distributed 2.8 million pounds of food last year. Catholic Charities will use the expertise and best practices developed at Catholic Parish Outreach to benefit the residents of Durham and Orange Counties.

The Durham Food Pantry is expected to open in late-2018 and will be located at the Lakewood Shopping Center. This space is centrally located, has ample parking, and is accessible by bus. Key programming partners are already located at this facility and the Catholic Charities Durham Regional Office will also be moved into this space to create a one stop shop for families seeking assistance. The goal is that by 2021, the pantry will have the capacity to assist 4,500 individuals each month and distribute 1.5 million pounds of food each year to fill the current food shortage gap.

DURHAM COMMUNITY
Food 
Pantry



OAK CITY
CARES

On December 6, 2016, the Raleigh City Council voted to take the next step in addressing homelessness in Wake County. Council members voted unanimously to approve moving the Oak City Outreach Center to a larger facility which will provide comprehensive services to individuals experiencing hunger and homelessness. This new project, Oak City Cares, will be housed in a re-purposed commercial space and will act as a point of entry to the homeless service system. This center will coordinate the assessment of client needs, complete immediate referrals, and distribute meals on weekends.

The City of Raleigh and Wake County have committed \$7.2 million to making this project a reality. Construction on the warehouse will take place through 2018 with the Center scheduled to open in early 2019. When open, the Center is expected to reduce the length of time an individual is homeless, improve collaboration to better leverage available resources, and enhance the utilization of resources to combat homelessness more effectively.

Oak City Cares is a collaboration between Wake County, the City of Raleigh, the Raleigh/Wake Partnership to End and Prevent Homelessness and Catholic Charities. Community agencies will be invited to provide services from the center, including the groups currently providing meals at the Oak City Outreach Center.

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Director of Communications
and Disaster Services

Michael Dawson, MBA
Finance Manager

Katey Fithian
Director of Development

Consuelo Kwée
DOJ ACCREDITED REPRESENTATIVE
Director of Immigration Services

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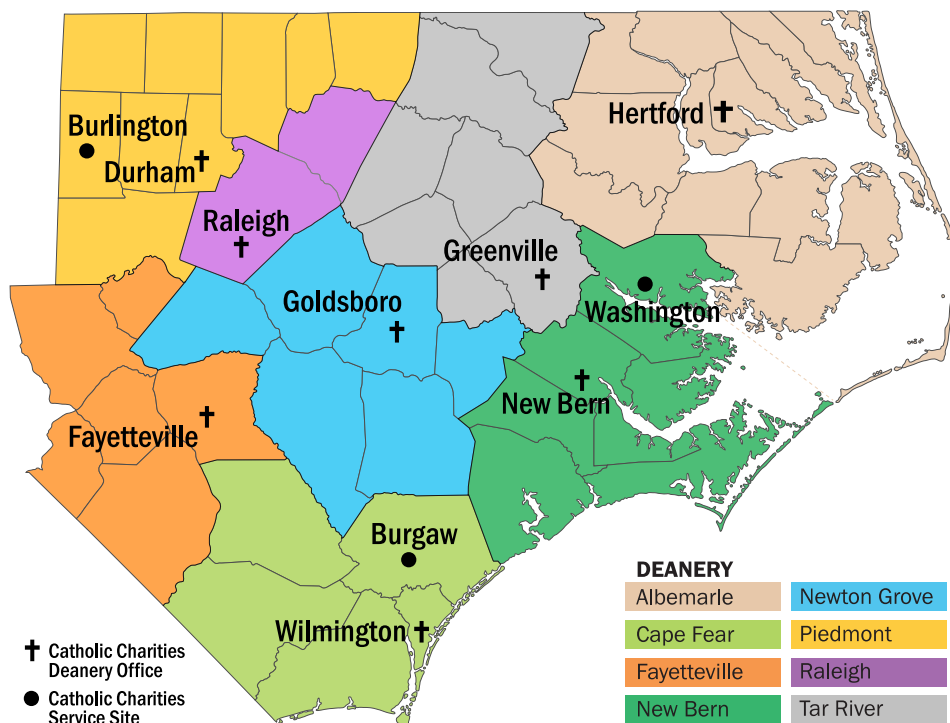
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