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Catholic Charities of the Diocese of Raleigh, Inc.

Providing Help, Creating Hope

Annual Report 2010-2011



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served by existing offices

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DIOCESE OF RALEIGH

Office of the Bishop

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January 2012

Dear Brothers and Sisters in Christ,

As the Mass concludes, one of the phrases that can be used in the Dismissal is "Go in peace, glorifying the Lord by your life." Enlightened by the Word of God and nourished with the Body and Blood of Our Lord Jesus in the Eucharist, we are then sent to be God's instruments in the world. The contents of this Annual Report reflect the many ways in which God is glorified by the tremendous works of charity and outreach provided by the faithful and by the staff and volunteers associated with Catholic Charities.

Catholic Charities staff and volunteers were present supporting grieving families who lost loved ones when the April tornadoes impacted half of our state. In the same way, Catholic Charities was present to give food assistance to those who lost so much during the power outages of Hurricane Irene. Through the work of Catholic Charities food and clothing are provided on a daily basis for those in most need. Counseling and assistance are extended to families seeking guidance and support. In this time of economic turmoil, outreach and resources are provided for those seeking employment. These are only a few of the ways in which God is glorified each day in the presence of the most vulnerable of our brothers and sisters in Christ.

I am pleased that this 2011 Annual Report conveys significant information as well as testimony to the help and hope that Catholic Charities provides in our Diocese. May Our Lord Jesus continue to bless those who support Catholic Charities through their service and sacrificial gifts and may all of us be renewed in our commitment to glorify the Lord by our lives.

> Sincerely in Christ, Michael F. Burlidge

Most Reverend Michael F. Burbidge Bishop of Raleigh President, Catholic Charities of the Diocese of Raleigh, Inc.

Catholic Charities of the Diocese of Raleigh, Inc. Mission Statement

The Mission of Catholic Charities is to assist the parishes, communities and Diocese of Raleigh in accomplishing the social mission of the Church. In its roles of servant, advocate, facilitator and convener, Catholic Charities acts in the parish and community-at-large to heighten awareness of issues and, when appropriate, provides services to fulfill unmet needs. Catholic Charities serves people in need through advocating for social and economic justice as well as addressing immediate needs with emergency resources or direct services.

Providing Help, Creating Hope

Catholic Charities Services Provided 2010-2011

Catholic Charities Direct Services (Direct services to specific families, individuals, or within Catholic Schools)	Service Events (serving 1 or more people)	# of families served	# of individuals served
Adoption	126	40	110
Counseling (School and Office- based)	4,586	814	1,301
Family Support	17,645	5,465	21,436
Emergency Assistance	46,787	13,227	48,830
Disaster Response	608	329	1,132
Immigration	641	344	903
Information and Referral Only	2,500	2,500	n/a
School-based Group Services	2,070	800	800
Services, individuals and families served through Direct Services	74,963	16,275 (Unduplicated)	56,153 (Unduplicated)

Additionally, more than 2,500 families received education and training through workshops and presentations provided or facilitated by Catholic Charities within the community.

In the past year 1,547 volunteers provided 46,426 hours of service. This is valued at \$610,042 (at \$13.14/hour). Added to our services are the goods we provide courtesy of very generous supporters who gave food, clothing, gift cards and other tangible goods known as in-kind gifts valued at \$3,717,951.

Sources of Financial Support

In addition to major funding from the Bishop's Annual Appeal of the Catholic Diocese of Raleigh, Catholic Charities receives support from parishes, United Way, Federal and State Employee Combined Campaigns, private and public foundations and nearly 5,000 faithful, individual donors.

Thank you to all our supporters!







Catholic Charities of the Diocese of Raleigh, Inc. Financial Report Year Ended June 30, 2011

The major strength and the major expense of an agency such as ours is the staff to provide the professional services needed by the 16,000 families assisted in the 2010-11 fiscal year. We are also dependent on and grateful to the resources provided by our hundreds of volunteers, each of whom brings commitment, skill and a compassionate heart to welcoming and providing service to those who seek our help. Catholic Charities would not be able to reach out as it does without these faithful colleagues.

Our Diocese provides 29% of Catholic Charities revenue through the Bishop's Annual Appeal. As you can see in the financial report, other revenue comes from the usual funding sources for not-for-profits, grants and combined employee giving campaigns, but also significantly from thousands of direct individual contributors and the additional direct support of many of our parishes. All of these sources are crucial to maintaining and expanding the capacity of Catholic Charities to respond to the needs presented by families each day. The Board Finance Committee provides oversight to the budget and fiscal operations of the agency on a regular basis.

Please keep in touch with these and other developments through our website <u>www.CatholicCharitiesRaleigh.org</u> or our diocesan web page.



Catholic Charities of the Diocese of Raleigh, Inc. was audited in accordance with generally accepted auditing standards by the independent certified public accounting firm of Cherry, Bekaert, & Holland, L.L.P. for the 2010-2011 fiscal year. A copy of the full audit report is available upon request by calling (919) 821-8146.

Providing Help, Creating Hope

Stories and Faces of Hope



A young couple came to us last summer in danger of foreclosure on their home. Michelle had been laid-off for two years and Keith, employed by the school system, was out of work for the summer but trying to start a catering business. Our family support case manager was able to find them financial assistance for their extraordinary medical expenses and connect them with NC Foreclosure Prevention Program. Giving them guidance in starting a business, our staff helped them apply to the Small Business Administration for a loan. Now, their catering business has blossomed, giving Michelle full-time work. Keith has returned to work at the school. Their next plan is to develop a website for the catering business.

The tornadoes and hurricane that impacted eastern NC in 2011 brought out the best in people. Volunteers from companies like Murphy Oil stepped up to assist our disaster relief efforts with food, water, furniture and clothing. More than 325 families have been helped and our agency continues to provide long-term disaster relief to several families still in need. In collaboration with other faith organizations, we have contributed to rebuilding or repairing dwellings and securing temporary housing where needed.



And from one Regional Director

James lives in Oxford House, a local agency which houses women and men with physical, mental, or substance abuse problems. He has lymphoma and is on chemo. He has been sober for three years. He came to ask us for help with one week's rent. We helped him.

The next day he came back with a rake and began raking the yard in front of our office. When I went outside he said, "I have to go into the hospital later today to begin radiation treatments, but before I do that I want to come rake your leaves and thank you for how generous you were with me and to say thank you."

Catholic Charities of the Diocese of Raleigh 715 Nazareth Street Raleigh, NC 27606



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Save the date as we Cordially Invite You to the :

2nd Annual **Celebrate God's Gifts Gala** Benefiting Catholic Charities of the Diocese of Raleigh, Inc.

Saturday, April 28, 2012 The Hilton – North Raleigh 6:30 p.m. to 9:30 p.m.

Plan to join us for dinner, entertainment and fellowship in a celebration supporting Catholic Charities services across eastern North Carolina.

For more info or to sponsor: www.CatholicCharitiesRaleigh.org

Catholic Charities Diocesan-wide newsletter, *Blessings*, is incorporated in this annual report. *Blessings* will be published again in the summer. To receive our newsletter via email and help us reduce costs while going green, please email your address to: patricia.reid@raldioc.org