



**Catholic Charities
of the Diocese of Raleigh, Inc.**
Annual Report 2006-2007



*Providing Help.
Creating Hope.*

***Programs and Services
of Catholic Charities***

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Serving people of all faiths and traditions

Family Support Services

Counseling

Emergency Assistance

Parish Social Ministry

Peace and Justice

Hispanic/Latino Services

Immigration Assistance

Adoption Services

Disaster Response

Director's Message

Greetings!

We welcome your interest in the work of Catholic Charities in the Diocese of Raleigh. I want to take this opportunity to add my perspective on the 2006-2007 year to the many facts and stories which are included in this annual report to the community.



First of all, my sincere gratitude to our faithful supporters, all of the individuals, parishes and community groups and, of course, to the Bishop's Annual Appeal funded through the generosity of tens of thousands of Catholics in eastern North Carolina.

With the leadership of our voluntary Board of Directors, our major emphases in this year have been the development and refinement of our core programs: Emergency Assistance, Family Support Services, Counseling and Peace and Justice/Parish Social Ministry. With that in mind, let me highlight some of what this has meant. This has been a year in which we have had opportunities to extend services to more people than ever before. It is a grace to be able to respond with services although it is a sadness that such large numbers are in need of daily assistance to meet their very survival needs.

Our Emergency Assistance Programs served close to 9,000 families with most of this help being provided in a week's worth of groceries either purchased or provided through food drives. Catholic Charities was able to serve these families through the committed assistance of volunteers who provided 26,155 hours of service to this program.

Family Support Services empowers families, individuals and the communities in which they live by helping them to achieve their goals and make progress toward greater self-sufficiency and community interaction. Ninety-three percent of the families who worked with Catholic Charities on their stated goals reported that they achieved a "moderate-to-complete" level of accomplishment of these goals.

Our mission calls us to provide assistance to the poor and our supporters make that possible. In Counseling Services, this is particularly evident because very few agencies provide a subsidized sliding fee scale to clients as we do. Good stewardship requires that we provide high quality services; all of our counselors are credentialed in the state of North Carolina. It also requires that we serve those at the higher end of our fee scale and those whose services can be paid for through third party insurance. During this year, we have intensified our work on obtaining all sources of income to provide counseling services to as broad a population as possible.

The assessment of outcomes from clients indicates that 83% have made "moderate or better" progress on the goals which they established in counseling. A sample of one client's story may make this point more clearly; please refer to Karen's story elsewhere in this report. Our new counseling brochure can be found on our website <http://catholiccharities.dioceseofraleigh.org>

Parish Social Ministry, which includes works of both charity and justice, has been a major endeavor during the past 16 months. Smaller meetings in the deaneries led up to a weekend of training here in our diocese during which 150 people attended workshops and presentations. The weekend provided both inspiration and exchange of ideas and tools for nourishing the spirituality of parish social ministry as well as how to organize, educate and learn from one another's experience. The next annual Diocesan Parish Social Ministry Conference will be held on October 4, 2008.

Finally, generous parishioners of the diocese of Raleigh contributed financially to assist the families affected by the 2006 tornado in Riegelwood. Parishioners also helped with feeding volunteers engaged in rebuilding, consulting on options for those whose homes were damaged and offering support and assistance to the Spanish-speaking community. For a more detailed description of what was accomplished through Catholic Charities in the name of the diocese, please see the story "Turning a Mission Statement into God's Work".

We are all privileged and blessed to serve on behalf of and in the name of the Catholic Church and the Diocese of Raleigh. God has blessed this work a thousand-fold; pray that we all continue to grow and to do our part in faithfulness to the example of Christ. With prayers always for you and your loved ones,

A handwritten signature in black ink that reads "Kathleen Walsh". The signature is written in a cursive, flowing style.

Kathleen Walsh, Executive Director

Justice is Just Common Sense



All of the programs and services of Catholic Charities fall under at least one of our four core programs: Family Support, Counseling, Emergency Assistance and Parish Social Ministry. More often than not, several core areas come into play when assisting individuals, families and communities. The work done by our Tar River Regional Office in forming the International Center in Wilson is a model of Catholic Charities' mission of helping to improve the quality of life within a community.

How did it all begin? In 2005, discussions between the staff in our Greenville office and the City of Wilson Human Relations Office kept circling back to a key issue in the area: how to reach a diverse population who were largely underserved because they did not know how to negotiate a new land or new language. To say immigrants from all over the world were having difficulty acculturating was an understatement. As Catholic Charities Tar River Regional Director Betty Byrnes explained, "We all saw the needs. In many cases, it was a matter of helping families understand their new environment. It can be confusing trying to adjust to unfamiliar schools, foods and life in general."

These discussions led to the formation of a coalition of parties interested in easing the transition for immigrants. One of the first to express interest was Saint Therese Parish. They asked Catholic Charities for assistance in forming a Parish Committee on Social Ministry that would be representative of their diverse population. "We acted as consultant to the parish, building their committee from the ground up to be all-inclusive of their parish community," said Ms. Byrnes. Representatives from St. Therese Parish Committee on Social Ministry offered to serve on the coalition to form the International Center.

Composed of representatives from Catholic Charities, St. Therese, City of Wilson Human Relations Division and Police Department, African Ancestry Ministry of the Diocese, and Barton College, this body worked for nearly two years on how best to address identified needs in the community. Their work included walking door-to-door to invite residents to community meetings called "Coffee Hours." The meetings helped to unify the community, connecting services with those in need. "There was a common desire to include everyone," according to Ms. Byrnes.



The result was the opening of the International Center at a former Catholic Church, St. Alphonsus, now a facility operated by African Ancestry Ministry of the Diocese of Raleigh. It is a place for new residents to come for direction and help in finding their way in a new culture. Original coalition members participate in staffing the center for information, referral, direct service and community action. Catholic Charities provides immigration assistance and counseling by a licensed clinical therapist.

Seeing people from as far off as the Philippines, Africa, Korea, and Latin America is not unusual for the visitor to the International Center. "Families are resourceful. They just need help knowing where to start," adds Ms. Byrnes. "We are all happy to see those with needs being put in touch with those who provide the services. We see individuals leaving the center more empowered, feeling like they can take the action necessary in their communities to meet their families' needs and perhaps let their friends know how to do the same."

Passing it On

I am so happy I can help an organization (which) has helped me in my life.

I am adopted and my three children have all been adopted (through the help of) Catholic Charities. I had the most wonderful parents anyone could have. Our children are the most beautiful girls. I have had such great joy with our family.

—taken from actual donor letter



Help the Grieving to Heal

(story told by staff clinical therapist with client permission)

Karen, in her early thirties, came into our office for counseling. She spoke very quietly about her faith in God and about her efforts to live a good life. She smiled and slowly revealed her reason for seeking counseling. She showed me a photograph of her seven year-old son who, tragically and recently, had died suddenly from a rare heart condition. He was one of two young boys she and her husband, Roger, adopted.

My client clearly needed help to work through her grief, guilt, depression, and confusion about this sudden loss of a much loved son. Their surviving son, Gerard, regressed behaviorally at his school and at home. The father became angry more often and began to yell and to swear at their son's misbehavior. Their child was placed in a special classroom for behavior management, but was not improving. My client felt overwhelmed and struggled to find a way to cope.

After months of counseling work, she learned to ask for what she needed. After briefly considering divorce, she decided to ask for more emotional support at home. She challenged her husband to help with their son's behavior management and to have fun as a family again. They began to apply consistent parenting and discipline that started to be effective. She and Roger, her husband, started to dream and hope again about what life could bring. Karen came to a recent counseling session with the good news that she is expecting a baby. She smiled and spoke of how life can hold so much tragedy and so much hope. She shared that having a place like Catholic Charities to go to for counseling has made a tremendous difference for her and for her family.



Lifting Others Up to Soar

Keisha, a teenager, came in for financial assistance. She worked to help support her disabled parents. Due to a recent layoff, their utilities had been turned off. We helped her with funds to get the electricity turned on. Our staff knew a local business was hiring and told Keisha of the opportunity. Keisha called us back three days later to say that she got hired and that she was very grateful for the job lead.

Turning a Mission Statement into God's Work

Catholic Charities assists with immediate needs of the poor and vulnerable. Assisting with "immediate needs" encompasses a wide range of action, from providing food and clothing each week to aiding a community torn apart by a natural disaster.



Catholic Charities in the Cape Fear Deanery spent the last year working to assist the Riegelwood community devastated by a tornado on November 16, 2006. Eight people were killed by the tornado, leaving families to mourn the loss of relatives, homes, and all their worldly possessions. Many others survived but suffered physical and emotional trauma. Our staff was on the scene addressing immediate needs with crisis response, finding shelter for the homeless, clothes, funeral arrangements, water, food, and later grief counseling. Three of the deceased were members of Christ the King Catholic Church in Riegelwood, NC.

Most Reverend Michael F. Burbidge, Bishop of Raleigh, and Monsignor Matthew Hendrick, Pastor of Christ the King, immediately went to Riegelwood to offer victims' families spiritual and emotional support. A Mass was held and prayers said for all suffering from this disaster. Bishop Burbidge asked for financial assistance from all parishioners in the Diocese and directed Catholic Charities to administer and disburse the nearly \$112,000 in donations. It was apparent this tragedy was not something to be easily or quickly resolved.

Catholic Charities joined other community members in forming the Riegelwood Disaster Relief Committee. This collective triage group represented an inter-faith collaboration with United Methodist Churches, AME Zion Churches, Baptist Churches, the Life Changing Community Church and the Presbyterian Churches along with representatives from Columbus County American Red Cross, International Paper, and Columbus County Volunteer Center. These groups all contributed funds and sent representatives to the weekly meetings.



According to Linda Pierce, Catholic Charities Cape Fear Regional Director, "It was heartening to see so many leaders set aside political and religious issues and assist the Riegelwood community." Expressing Catholic Charities' core values, Linda added, "We're here to help the community, first and foremost. The agreed-upon mission was immediate relief and long-term recovery. Our goal was to identify and address the unmet needs of victims and their families." Catholic Charities played an integral role in establishing a college scholarship fund for the children who lost parents in the disaster.



In addition monies were spent on repairing damaged homes and building new homes for those whose houses were totally destroyed. Volunteers from various faith and community groups poured in from all over the country. They donated countless hours of labor and resources towards clean-up, construction, supplies, errands, phone calls, bookkeeping, transportation, providing sleeping quarters and daily meal preparations. "Whatever was needed, people responded," concludes Linda Pierce. "This past year has been both terribly sad and challenging, but also spiritually enriching. Seeing so many diverse groups join together working for a common good, helping

individuals, families and a community cope, rebuild and continue with recovery was a privilege to witness and experience God's healing love."

Catholic Charities Annual Report Data FY 2006-2007

Service	# of families served (Unduplicated)	# of individuals served (Unduplicated)
Counseling	535	777
Family Support	2,845	12,039
Emergency Assistance	8,822	31,098
Immigration	294	319
Translations, Tax Assistance and Miscellaneous Services	348	874
School Counseling	278	278
Information and Referral	2,855	2,855
Agency total	13,402	37,570

Sources of Financial Support

In addition to major funding from the Bishop's Annual Appeal of the Catholic Diocese of Raleigh, Catholic Charities receives support from parishes, United Way, private and public foundations, and individual donors.



Catholic Charities ~ Financial Report

Year Ended June 30, 2007

Support and Revenue

Government and Private Grants	\$	474,673
Program Service Fees		212,817
Diocesan Support		1,080,000
Contributions/Events		928,146
United Way		155,739
Investment/Other Income		318,511

Total Support and Revenue \$ 3,169,886

Expenditures

Personnel	\$	1,636,153
Assistance to Individuals/Families		494,912
Program Support		234,873
Occupancy/Operating		570,729

Total Expenditures \$ 2,936,667

Catholic Charities of the Diocese of Raleigh, Inc. was audited in accordance with generally accepted auditing standards by the independent certified public accounting firm of Williams Overman Pierce, L.L.P. for the 2006-07 fiscal year.

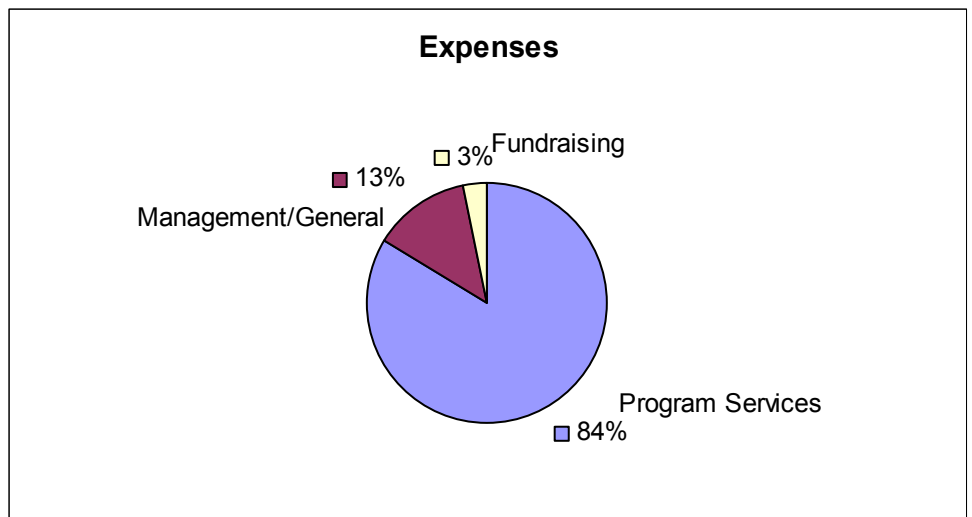
A copy of the full audit report is available upon request. Please call Patricia Reid, Development Director or (919) 821-8146.

Expense Ratio Key

\$2,451,639 Program Services

\$ 386,222 Management/General

\$ 98,806 Fundraising



Catholic Charities



*Providing Help
Creating Hope*

Current Board of Directors

President

Bishop Michael F. Burbidge

Secretary/Treasurer

Russell Elmayan

George Quigley, Chair, Fayetteville

Johnnie Winters, Vice-Chair, Fayetteville

Germaine Daly, Fayetteville

Kathleen DeRubio, Raleigh

Edward Grace, Cape Fear

Mercedes Hernandez-Pelletier, Raleigh

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Robert Hudson, New Bern

Dorothy Irvin, Albemarle

John Keller, Raleigh

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John McLaughlin, Albemarle

Patricia O'Connell, Newton Grove

Anne Stahel, Raleigh

Mary Rea Todd, Raleigh

Charles Townsend, Piedmont

Irene Vauter, Newton Grove

Albert G. Williams, Raleigh

Administrative Office

715 Nazareth Street,

Raleigh, North Carolina 27606

919-821-9750

Kathleen Walsh, Executive Director

919-821-9752

Sr. Joan Jurski, O.S.F. Patricia M. Reid
Peace & Justice Director Development Director
919-821-9751 919-821-8146

Regional Offices

Albemarle

Stephanie Harrell, P-LCSW, Director

123 Market St., Hertford, NC 27944

(252) 426-7717

Cape Fear

Linda Pierce, LCSW, Director

4006 Princess Place Drive

Wilmington, NC 28405

(910) 251-8130

Fayetteville

Louis Orban, P-LCSW, MPH, Director

2712 Ft. Bragg Rd.

Fayetteville, NC 28303

(910) 424-2020

New Bern

Linda McAlister, LCSW, Director

502 Middle St., P.O. Box 826

New Bern, NC 28563

(252) 638-2188

Piedmont

Susan Gilbertson, LCSW,

Director

902 Broad St., P.O. Box 647

Durham, NC 27702

(919) 286-1964

Raleigh

Rick Miller-Haraway, LCSW, Director

3000 Highwoods Blvd. Ste. 128

Raleigh, NC 27604

(919) 790-8533

Tar River

Betty Byrnes, LCSW, Director

204 E. Arlington Blvd. Suite L

Greenville, NC 27835

(252) 355-5111

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Catholic Charities
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715 Nazareth Street
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Para la versión de la carta informativa en español entre a
<http://catholiccharities.dioceseofraleigh.org>



Catholic Charities of the Diocese of Raleigh, Inc. **Mission Statement**

The Mission of Catholic Charities is to assist the parishes, communities and Diocese of Raleigh in accomplishing the social mission of the Church. In its roles of servant, advocate, facilitator and convener, Catholic Charities acts in the parish and community-at-large to heighten awareness of issues and, when appropriate, provides services to fulfill unmet needs. Catholic Charities serves people in need through advocating for social and economic justice as well as addressing immediate needs with emergency resources or direct services.